

SEARCH REQUEST FORM

Scientific and Technical Information Center

Requester's Full Name: MARK FADON Examiner #: 78738 Date: 12-2-03
 Art Unit: 5225 Phone Number 30602 4252 Serial Number: 03/688 715
 Mail Box and Bldg/Room Location: 7B27 Results Format Preferred (circle): PAPER DISK E-MAIL

If more than one search is submitted, please prioritize searches in order of need.

Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures, keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention: System and Method for Adaptive Information Search Techniques
 Inventors (please provide full names): JOHN ROFRANO

Earliest Priority Filing Date: 10/16/2000

For Sequence Searches Only Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

Search claim 1 AND 14 AND 27

Specifically the feature selectively ranking said electronic catalog questions in order of importance, said ranking independent of any previous answers provided by said customer.

Thanks
 [Signature]

STAFF USE ONLY

	Type of Search	Vendors and cost where applicable
Searcher: <u>KAC</u>	NA Sequence (#) _____	STN _____
Searcher Phone #: _____	AA Sequence (#) _____	Dialog <u>6000.00</u>
Searcher Location: _____	Structure (#) _____	Questel/Orbit _____
Date Searcher Picked Up: _____	Bibliographic <u>✓</u>	Dr.Link _____
Date Completed: <u>12/14/03</u>	Litigation _____	Lexis/Nexis <u>✓</u>
Searcher Prep & Review Time: <u>140</u>	Fulltext _____	Sequence Systems _____
Clerical Prep Time: <u>180</u>	Patent Family _____	WWW/Internet _____
Online Time: <u>180</u>	Other _____	Other (specify) _____

save temp
 Temp SearchSave "TD086" stored
 ? show files
 File 347:JAPIO Oct 1976-2003/Aug(Updated 031202)
 (c) 2003 JPO & JAPIO
 File 350:Derwent WPIX 1963-2003/UD,UM &UP=200379
 (c) 2003 Thomson Derwent
 File 371:French Patents 1961-2002/BOPI 200209
 (c) 2002 INPI. All rts. reserv.
 File 344:Chinese Patents Abs Aug 1985-2003/Nov
 (c) 2003 European Patent Office
 ? ds

Set	Items	Description
S1	4	AU='ROFRANO J J'
S2	857842	RANK? OR EVALUAT? OR WEIGH?
S3	558	(ASSIGN? OR RANK? OR SCORING) (4N) (IMPORTANC? OR RELEVANC? - OR PREFER?)
S4	2220420	ELECTRONIC? OR COMPUTRI? OR ONLINE OR .ON.()LINE OR INTERN-ET OR DATABASE? OR DATABANK? OR DATA() (BASE? ? OR BANK? ?)
S5	20711	QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S6	455744	ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S7	1081174	PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S8	4688	CATALOG?
S9	2811	(GREATEST OR HIGHEST OR PREEMINENT OR MOST) (4N) (RANK? OR S-CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S10	527548	BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S-HOPPPER? OR CLIENT?
S11	0	S1 AND S2 AND S5
S12	0	S1 AND S2
S13	3397	(S2 OR S3) (4N) (S5 OR S6)
S14	3	S13 AND S8
S15	102	S13 AND S7 AND S4
S16	19	S13 AND S9
S17	2	S16 AND S7
S18	202	S8 AND (S2 OR S3)
S19	1	S18 AND S9
?		

14/7/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014788277 **Image available**
WPI Acc No: 2002-608983/200265

Printing apparatus having detach charging system or electrographic
image-forming machines; uses programmed signal from processor that
enables or disables detach charger in *response* to sheet *weight*
Patent Assignee: REYNOLDS T W (REYN-I); WALGROVE G R (WALG-I); HEIDELBERG
DIGITAL LLC (HEID-N)

Inventor: REYNOLDS T W; WALGROVE G R
Number of Countries: 100 Number of Patents: 002
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200267059	A2	20020829	WO 2002US4556	A	20020118	200265 B
US 20020135793	A1	20020926	US 2001262953	A	20010119	200265
			US 200254436	A	20020118	

Priority Applications (No Type Date): US 2001262953 P 20010119; US
200254436 A 20020118

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
WO 200267059	A2	E	23 G03G-000/00	

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
ZM ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

US 20020135793 A1 B41F-001/00 Provisional application US 2001262953

Abstract (Basic): WO 200267059 A2

NOVELTY - A programmed signal from a processor (124) enables or
disables the detach charger in *response* to a sheet *weight* of a
sheet of paper fed into the printing apparatus. An interface (122) may
receive an inputted sheet weight limit and may access a menu system
having a *catalog* of sheet attributes, which allows a user to
selectively enable the detach charger for at least one sheet.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for:

(a) a method of detach charging of an image forming machine
USE - In a programmable detach charging system.

ADVANTAGE - Reduces the run time on the charger then increases the
time between required manual cleanings.

DESCRIPTION OF DRAWING(S) - The drawing is a schematic diagram of
an embodiment of an image-forming machine having a transfer charger.

interface (122)

processor (124)

pp; 23 DwgNo 1/5

Derwent Class: P74; P84; S06; T01

International Patent Class (Main): B41F-001/00; G03G-000/00

International Patent Class (Additional): G06F-015/00

14/7/2 (Item 2 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014291556 **Image available**

WPI Acc No: 2002-112257/200215

**Search service execution method for proving extrinsic information
together with various services in computer network system and computer
readable recording medium storing thereof**

Patent Assignee: BBN HOLDINGS LTD (BBNH-N)

Inventor: CHOI B J; CHOI S W; HAM D H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001081897	A	20010829	KR 200014813	A	20000323	200215 B

Priority Applications (No Type Date): KR 20007096 A 20000215

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001081897	A	1	H04L-012/58	

Abstract (Basic): KR 2001081897 A

NOVELTY - A search service execution method for providing extrinsic information together with various services in a computer network system and a computer readable recording medium storing thereof are provided to offer providing extrinsic information together with various services so that a user can receive many services by selecting extrinsic service, without the necessity of visiting every web site one by one.

DETAILED DESCRIPTION - A database is divided into a classified-by-regions DB(200) and an identification information DB(210). The identification information DB(210) contains items indicating person-in-charge information(220), address information(230), cyber service information(240), status information(250), and site information(260). The person-in-charge information(220) contains a web site operator's name, E-mail, phone number and fax number. The address information(230) comprises the address and postcode of a company that operates a web site. The cyber service information(240) contains items for cyber service centers, video conferences, cyber casts, cyber *catalogues*, cyber cards, etc. The status information(250) indicates a generic status item, a staff item, a financial information item, a goods and service item, a business performance item, an investment information item and a route map item. The site information(260) contains items to evaluate a site through a site registered date, a site visiting frequency, average points for site *evaluation*, a site *evaluation* frequency, *questionnaires*, etc.

pp; 1 DwgNo 1/10

Derwent Class: W01

International Patent Class (Main): H04L-012/58

14/7/3 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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010516285 **Image available**

WPI Acc No: 1996-013236/199602

**Order response prediction system for *catalogue* mailing induced sales
strategy - includes predicted response computation device to calculate
order *response* *weighted* by adjustment factor**

Patent Assignee: FUJITSU LTD (FUIT)

Number of Countries: 001 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 7262167	A	19951013	JP 9448465	A	19940318	199602 B
JP 3400068	B2	20030428	JP 9448465	A	19940318	200330

Priority Applications (No Type Date): JP 9448465 A 19940318

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 7262167	A		7	G06F-017/00	
JP 3400068	B2		6	G06F-017/60	Previous Publ. patent JP 7262167

Abstract (Basic): JP 7262167 A

The order response prediction system includes an order response calculation module (4). The customer information (7) for prediction is obtained from the past customer information (6) using regression.

The adjustment factor (k) is computed by adjustment factor calculation device (3), corresponding to the difference of actual orders received (8), between current year and previous year. The predicted order *response* is *weighted* with the computed adjustment factor (k).

ADVANTAGE - Measures exact response in advance. Improves prediction accuracy.

Dwg.1/4

Derwent Class: T01

International Patent Class (Main): G06F-017/00; G06F-017/60

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t 19/7

19/7/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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011869371 **Image available**
WPI Acc No: 1998-286281/199825

Distributed file storage *catalog* construction for internet - involves
ranking stored file queue according to heuristic and popping file at
top of queue for download and file information generation for *catalog*

Patent Assignee: UNIV CARNEGIE MELLON (UYCA-N)

Inventor: MAULDIN M L

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5748954	A	19980505	US 95462520	A	19950605	199825 B

Priority Applications (No Type Date): US 95462520 A 19950605

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 5748954	A	16	G06F-017/30	

Abstract (Basic): US 5748954 A

The *catalog* construction method involves establishing a queue containing at least one address representative of a file stored on one of the interconnected computers. Each address in the queue is *ranked* according to a heuristic. The file corresponding to the address in the queue having the *highest* *ranking* is downloaded. The downloaded file is processed to generate certain information about the downloaded file for the *catalog*. Any addresses found in the downloaded file are added to the queue.

This process is repeated. Address *ranking* includes *ranking* each address according to the popularity of the file represented by that address. The downloaded file processing includes storing link text, and merging the link text to generate information about files referenced in the downloaded files for the *catalog*.

ADVANTAGE - Provides accurate file search results. Processes information in meaningful manner.

Dwg.6/10

Derwent Class: T01; W01

International Patent Class (Main): G06F-017/30

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SYSTEM:OS - DIALOG OneSearch

File 35:Dissertation Abs Online 1861-2003/Oct

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File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13

(c) 2002 The Gale Group

***File 583: This file is no longer updating as of 12-13-2002.**

File 65:Inside Conferences 1993-2003/Dec W1

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File 2:INSPEC 1969-2003/Nov W5

(c) 2003 Institution of Electrical Engineers

***File 2: Alert feature enhanced for multiple files, duplicates removal, customized scheduling. See HELP ALERT.**

File 144:Pascal 1973-2003/Nov W5

(c) 2003 INIST/CNRS

File 233:Internet & Personal Comp. Abs. 1981-2003/Jul

(c) 2003, EBSCO Pub.

File 474:New York Times Abs 1969-2003/Dec 08

(c) 2003 The New York Times

File 475:Wall Street Journal Abs 1973-2003/Dec 08

(c) 2003 The New York Times

File 99:Wilson Appl. Sci & Tech Abs 1983-2003/Oct

(c) 2003 The HW Wilson Co.

Set	Items	Description
S1	2	AU='ROFRANO J J'
S2	2195106	RANK? OR EVALUAT? OR WEIGH?
S3	3814	(ASSIGN? OR RANK? OR SCORING) (4N) (IMPORTANC? OR RELEVANC? -
		OR PREFER?)
S4	2069358	ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERNET OR DATABASE? OR DATABANK? OR DATA() (BASE? ? OR BANK? ?)
S5	596697	QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S6	1237264	ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S7	1756378	PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S8	74801	CATALOG?
S9	121607	(GREATEST OR HIGHEST OR PREEMINENT OR MOST) (4N) (RANK? OR SCORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S10	913954	BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR SHOPPER? OR CLIENT?
S11	0	S1 AND S2 AND S5
S12	0	S1 AND S2
S13	34847	(S2 OR S3) (4N) (S5 OR S6)
S14	79	S13 AND S8
S15	224	S13 AND S7 AND S4
S16	697	S13 AND S9
S17	156	S16 AND S7
S18	4133	S8 AND (S2 OR S3)
S19	95	S18 AND S9
S20	4	S14 AND S9

S20 4 S14 AND S9
? t 20/7/all

20/7/1 (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01327160 ORDER NO: AAD94-03558

STRATEGIES FOR DEVELOPING AN EXEMPLARY PROGRAM IN MANUFACTURING ENGINEERING TECHNOLOGY

Author: MILLER, MARK RICHARD
Degree: PH.D.
Year: 1993
Corporate Source/Institution: TEXAS A&M UNIVERSITY (0803)
CHAIR: GLENN E. BAKER
Source: VOLUME 54/08-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 2921. 208 PAGES

The purpose of this research was to identify strategies and/or characteristics of exemplary programs in Manufacturing Engineering Technology (MFET) for use as guidelines for department heads for improving the quality of their programs.

The "reputational ranking" method was used as the procedure for identifying exemplary programs. In this method, each of the 28 ABET accredited baccalaureate MFET program department heads was asked to rank the top five programs in the field. From the 25 department heads who responded (93% *response* rate), 19 *ranking* forms were usable (68% *response* rate). The five *highest*-*ranked* programs (HRP) were easily identified by the frequency of listing. Five comparative analyses were then conducted to compare higher and lower ranked programs.

In the first analysis, curriculum for these programs was compared by analyzing information from undergraduate *catalogs*. In the second analysis, survey responses from department heads regarding program characteristics of higher-ranked programs (HRP) and lower-ranked programs (LRP) were statistically compared using the Mann-Whitney U-test. This test statistic was also used to compare the opinions industrial representatives had of HRP and LRP in the third analysis. In the fourth analysis, a comparison between the two types of programs was conducted using existing data pertaining to faculty, students, and institution in which a program was housed. This data was obtained from the 1993 edition of the American Society for Engineering Education's Directory of Engineering and Engineering Technology Undergraduate Programs and the 1992 edition of Barron's Profiles of American Colleges. Finally, department heads of HRP were personally interviewed for information that they perceived as important to an exemplary program in MFET.

"Exemplary" programs: (1) required more technical coursework; (2) required or strongly encouraged coops with industry; (3) maintained closer relationships with industry; (4) had more FTE faculty and students; (5) placed a greater emphasis on teaching; (6) provided numerous, well-equipped facilities; and (7) produced graduates more knowledgeable of materials and processes.

20/7/2 (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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698151 ORDER NO: AAD80-25238

THE SOCIETE ANONYME'S BROOKLYN EXHIBITION, 1926-1927: KATHERINE SOPHIE DREIER AND THE PROMOTION OF MODERN ART IN AMERICA

Author: BOHAN, RUTH LOUISE

Degree: PH.D.
Year: 1980
Corporate Source/Institution: UNIVERSITY OF MARYLAND (0117)
Source: VOLUME 41/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 2181. 437 PAGES

The Societe Anonyme, founded in the spring of 1920 by Katherine Sophie Dreier, with the assistance of Marcel Duchamp and Man Ray, was the most active sponsor of international modern art in America during the 1920s. Its Brooklyn Exhibition, officially known as the International Exhibition of Modern Art, was both the organization's boldest and most comprehensive undertaking and the *most* *important* exhibition of modern art shown in this country between the Armory Show of 1913 and the Museum of Modern Art's Cubism and Abstract Art exhibition of 1936. Held at the Brooklyn Museum in the winter of 1926-27 and circulated to three other institutions, the Brooklyn Exhibition provides significant insights into the functioning and the philosophy of the Societe Anonyme as well as into the perceptions of modern art in this country in the 1920s.

The objective of this study is threefold: (1) to examine the Brooklyn Exhibition as an important source of information about the Societe Anonyme and about its founder and president Katherine Dreier; (2) to evaluate the exhibition as a statement about the modern movement as practiced in Europe and America in the 1920s; and (3) to examine the role of the art exhibition in the study of American culture.

The first chapters provide essential background information on Dreier and the organization. Special attention is directed at analyzing Dreier's artistic philosophy as presented in her book *Western Art and the New Era* (1923). Stimulated by the arcane teachings of theosophy, the mystical theories of Wassily Kandinsky and the socially oriented aesthetic ideals of John Ruskin and William Morris, Dreier's philosophy became the dominant philosophy of the Societe Anonyme and determined the form and substance of the Brooklyn Exhibition. The emphasis she placed on the social purpose of modern art and on its relationship to the spiritual forces of the "new era" set the Societe Anonyme radically apart from other promoters of modern art in America and endowed the Brooklyn Exhibition with an urgency and intensity missing in other large exhibitions of modern art in America.

The major part of the dissertation illuminates the ways in which the exhibition reflects the policies and commitments of the Societe Anonyme. As the first large exhibition of modern art in America to look substantially beyond Paris for its understanding of the modern movement, the exhibition testifies to the organization's broad internationalism, its eclecticism, its unswerving didacticism, its committed social consciousness and above all its trusting embrace of all that was new and innovative in the art of the international avant-garde. Every aspect of the exhibition, from the selection of the works and their carefully orchestrated installation in the galleries of the Brooklyn Museum, on through the content and layout of the *catalogue*, *Modern Art*, and the focus of the many accompanying lectures and concerts, sought to guide the American public to a more profound and sympathetic awareness of the scope and diversity of the modern movement and of modern art's significance for the people of the twentieth century. The lectures, concerts and Bauhaus-inspired *catalogue* served the additional purpose of underscoring what Dreier and the Societe Anonyme considered to be the profound interrelationship between the modern expressions in painting and sculpture and those in music and graphic design.

The concluding chapters *evaluate* the critical *response* generated by the exhibition and assess its place within the social and artistic climate of the 1920s and in the subsequent achievements of the Societe Anonyme.

20/7/3 (Item 1 from file: 2)
DIALOG(R)File 2:INSPEC
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7239561 INSPEC Abstract Number: C2002-05-7180-020
Title: Adaptive evaluation techniques for querying XML-based e-*Catalogs*
Author(s): Lausen, G.; Marron, P.J.
Author Affiliation: Inst. fur Inf., Freiburg Univ., Germany
Conference Title: Proceedings Twelfth International Workshop on Research
Issues in Data Engineering: Engineering E-Commerce/E-Business Systems
RIDE-2EC 2002 p.19-27
Editor(s): Zhang, Y.; Umar, A.; Lim, E-P; Shan, M-C
Publisher: IEEE Comput. Soc, Los Alamitos, CA, USA
Publication Date: 2002 Country of Publication: USA xi+175 pp.
ISBN: 0 7695 1480 4 Material Identity Number: XX-2002-00714
U.S. Copyright Clearance Center Code: 0-7695-1480-4/02/\$17.00
Conference Title: Proceedings Twelfth International Workshop on Research
Issues in Data Engineering: Engineering E-Commerce/E-Business Systems
RIDE-2EC 2002
Conference Sponsor: IEEE Comput. Soc.; Hewlett Packard; Center for Adv.
Inf. Syst. Nanyang Technol. Univ.; Singapore
Conference Date: 24-25 Feb. 2002 Conference Location: San Jose, CA,
USA
Language: English Document Type: Conference Paper (PA)
Treatment: Practical (P)
Abstract: The integration of electronic *catalogs* (eCatalogs) is one of
the *most* *important* aspects for the successful deployment of electronic
commerce systems, since they are usually the only communication channel
between buyers and suppliers. We propose an XML-based global eCatalog
integration platform whose query model allows us to avoid the costly
problem of finding rewritings for each local eCatalog in the system, while
at the same time, providing reliable answers to a wide range of XPath
queries. Our implementation relies on the following characteristics to
achieve its goals: the intrinsic properties of the XPath model; the
applicability and efficiency of an extensible fitness function used to
evaluate each *answer*; and the hierarchical nature of product *catalogs*
(11 Refs)
Subfile: C
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20/7/4 (Item 1 from file: 144)
DIALOG(R)File 144:Pascal
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10482142 PASCAL No.: 92-0685636
In their own words : an examination of *catalogue* users' subject queries
COUSINS S A
Univ. coll. Wales, dep. information library studies, Aberystwyth Dyfed
SY23 3AS, United Kingdom
Journal: Journal of information science, 1992, 18 (5) 329-341
ISSN: 0165-5515 CODEN: JISCDI Availability: INIST-14165;
354000031946780020
No. of Refs.: 36 ref.
Document Type: P (Serial) ; A (Analytic)
Country of Publication: Netherlands
Language: English
As part of a recent research project a large set of *catalogue* users'
subject queries was collected by interview. The libraries and the data

collection procedures are briefly described. The query set obtained has been divided into several general categories which illustrate the range of types of subject search being performed. Each category of query is discussed, with a consideration of the problems which face the user in carrying out each type of search. Possible solutions to some of these problems are considered. The *most* *important* issue is the variation in specificity of the queries, whilst other issues relate to the users' expression of need, access to specific types of materials, interdisciplinary subjects, and inappropriate queries. These issues are summarised and the implications for OPAC design are discussed
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23/3,K/1 (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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795179 ORDER NO: AAD82-10635
**THE EFFECT OF STUDENT FEEDBACK TO COLLEGE BUSINESS INSTRUCTORS ON THE
EVALUATION OF INSTRUCTION**

Author: POLAHAR, KAREN LEE
Degree: PH.D.
Year: 1981
Corporate Source/Institution: UNIVERSITY OF PITTSBURGH (0178)
Source: VOLUME 43/07-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 2208. 96 PAGES

...teachers of selected business classes from student evaluations of instruction was determined by administering student *evaluation* of instruction *questionnaires* at midterm, providing instructors in the feedback group with the results of the student ratings...

...total number of questionnaires completed; the number of students responding to each rating of an *item*; the percentage of students responding to each rating of an *item*; the mean responses for each *item*; the mean responses for each subscale; and miscellaneous information such as "high omit rate." Feedback also included a typewritten list of all students' verbatim comments to the four open-ended *items* on the questionnaire. No normative data were provided to instructors, nor were suggestions for improving...

...style device for collecting student ratings of course and instructor and is designed to permit *users* to choose up to 23 *items* from a *catalog* of approximately 450 *items*. The 23 *user*-selected *items* chosen for the questionnaire were those that reflected instructional procedures or teaching behaviors that instructors...

23/3,K/2 (Item 1 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

7568122 INSPEC Abstract Number: C2003-04-7250N-035

Title: ExWrap: semi-automatic wrapper generation by example

Author(s): Schmitt, B.; Christoffel, M.; Schneider, J.

Author Affiliation: Inst. for Program Structures & Data Organ., Karlsruhe Univ., Germany

Conference Title: Proceedings of SIGIR 2002. Twenty-Fifth Annual International ACM SIGIR Conference on Research and Development in Information Retrieval p.452

Editor(s): Beulieu, M.; Baeza-Yates, R.; Myaeng, S.H.; Jarvelin, K.

Publisher: ACM, New York, NY, USA

Publication Date: 2002 Country of Publication: USA xviii+462 pp.

Material Identity Number: XX-2002-02403

Conference Title: SIGIR '02: 25th International Conference on Research and Development in Information Retrieval

Conference Date: 11-15 Aug. 2002 Conference Location: Tampere, Finland

Language: English

Subfile: C

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...Abstract: the WWW there are lots of different information retrieval services like search engines, news archives, *product* *catalogs*, or

literature services. In order to support the *user*, meta search systems provide great benefits and synergies: For instance, a *user* *query* can be *evaluated* on a larger set of documents and by applying duplicate detection meta search systems can...

...the quality of the results and reveal different purchase options for the same document or *product*. Within the UniCats project we develop a meta search system based on digital library services...

... of generation as simple as possible because not only programmers but also librarians or even *users* should be able to generate wrappers in order to create useful meta search systems.

...Identifiers: *user* query

23/3,K/3 (Item 2 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2003 Institution of Electrical Engineers. All rts. reserv.

7533999 INSPEC Abstract Number: C2003-03-7102-019

Title: Q-Eval: evaluating multiple attribute *items* using queries

Author(s): Iyengar, V.S.; Lee, J.; Campbell, M.

Author Affiliation: IBM Thomas J. Watson Res. Center, Yorktown Heights, NY, USA

Conference Title: EC'01. Proceedings of the 3rd ACM Conference on Electronic Commerce p.144-53

Publisher: ACM, New York, NY, USA

Publication Date: 2001 Country of Publication: USA x+268 pp.

ISBN: 1 58113 387 1 Material Identity Number: XX-2002-00479

U.S. Copyright Clearance Center Code: 1-58113-387-1/01/0010...\$5.00

Conference Title: Proceedings of EC'01. Third ACM Conference on Electronic Commerce

Conference Sponsor: ACM

Conference Date: 14-17 Oct. 2001 Conference Location: Tampa, FL, USA

Language: English

Subfile: C

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Title: Q-Eval: evaluating multiple attribute *items* using queries

Abstract: The task of evaluating and ranking *items* with multiple-attributes appears in many guises in commerce. Examples include *evaluating* *responses* to a request for quotes (RFQ) for some *item* and comparison shopping for an *item* within one or more *catalogs*. This task is straightforward if the value of the *item* can be explicitly specified by the evaluator as a function of the attribute values. However...

... function in explicit form. In contrast, it is intuitive for them to compare, say, two *items* and pick the preferable one based on all of the relevant attributes. In this paper we present a method, Q-Eval, that queries the evaluator with selected pairs of *items* and uses the responses to build a preference model for the evaluator. This model is then used to rank the *items* in order of the inferred preference. The evaluator can then pick the winning *item* or *items* by considering only the top few *items* in this ranked list. This should result in significant productivity improvement for the evaluator when the number of *items* to choose from is large. Our algorithm is novel in the way it attempts to derive a stable preference model with only a small number of *user* queries. This paper describes the algorithm and presents experimental results with real-life data to...

Identifiers: multiple attribute *item* evaluation...

...multiple attribute *item* ranking...

...*catalogs*; ...

...winning *item*;

23/3,K/4 (Item 3 from file: 2)
DIALOG(R)File 2:INSPEC
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5159093 INSPEC Abstract Number: C9602-7250R-009
Title: An *evaluation* of interactive *query* expansion in an online library *catalogue* with a graphical *user* interface
Author(s): Hancock-Beaulieu, M.; Fieldhouse, M.; Thien Do
Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
Journal: Journal of Documentation vol.51, no.3 p.225-43
Publisher: Aslib,
Publication Date: Sept. 1995 Country of Publication: UK
CODEN: JDOCAS ISSN: 0022-0418
SICI: 0022-0418(199509)51:3L:225:EIQE;1-Q
Material Identity Number: J150-95004
Language: English
Subfile: C
Copyright 1996, IEE

Title: An *evaluation* of interactive *query* expansion in an online library *catalogue* with a graphical *user* interface

Abstract: An online library *catalogue* served as a testbed to *evaluate* an interactive *query* expansion facility based on relevance feedback for the Okapi probabilistic term weighting retrieval system. The facility was implemented in a graphical *user* interface (GUI) environment using a game-board metaphor for the search process, and allowed searchers to select candidate terms extracted from relevant retrieved *items* to reformulate queries. The take-up of the interactive query expansion option was found to

...Descriptors: *cataloguing*; ...

...graphical *user* interfaces

...Identifiers: online library *catalogue*; ...

...graphical *user* interface

23/3,K/5 (Item 4 from file: 2)
DIALOG(R)File 2:INSPEC
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04054011 INSPEC Abstract Number: C9202-7250C-014
Title: Introduction to end *users* of new electronic media in the library of the Wageningen Agricultural University: an evaluation
Author(s): van Boven, M.C.A.; Spikman, G.
Journal: Quarterly Bulletin of the International Association of Agricultural Librarians and Documentalists vol.36, no.1-2 p.11-13
Publication Date: 1991 Country of Publication: Netherlands
CODEN: QBALAE ISSN: 0020-5966
Conference Title: VIIIth World Congress of the International Association of Agricultural Librarians and Documentalists: Information and the End User
Conference Date: 28-31 May 1990 Conference Location: Budapest, Hungary
Language: English; German
Subfile: C

Title: Introduction to end *users* of new electronic media in the library of the Wageningen Agricultural University: an evaluation

Abstract: The library of the Wageningen Agricultural University aims at offering the end-*user* easy access to agricultural bibliographic databases. *Users* of the library can search the *catalogue* of the Agricultural Libraries in the Netherlands international on-line databases. High costs prohibit most...

... CABI on-line, and they have to turn to the printed versions. Introduction of end-*user* *products* such as CD-ROM has made searching of international bibliographic databases within the reach of...

...ROM and Current-Contents on Diskette (CCOD) were introduced. To evaluate these media, untrained end-*users* were asked to complete a questionnaire after searching either the AGRICOLA CD-ROM or CCOD. The information gathered helped the library staff to objectively *evaluate* the *products* and *answered* a number of questions concerning the *products*.

...Identifiers: end-*user* easy access...

23/3,K/6 (Item 1 from file: 144)

DIALOG(R) File 144:Pascal

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15214529 PASCAL No.: 01-0381040

Ranking algorithms for costly similarity measures

Case-based reasoning research and development : Vancouver BC, 30 July - 2

August 2001

BURKE Robin

AHA David W, ed; WATSON Ian, ed

Dept. of Information Systems and Decision Sciences California State University, Fullerton, United States

ICCBR 2001 : international conference on case-based reasoning, 4 (Vancouver BC CAN) 2001-07-30

Journal: Lecture notes in computer science, 2001, 2080 105-117

Language: English

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Case retrieval for e-commerce *product* recommendation is an application of CBR that demands particular attention to efficient implementation. *Users* expect quick response times from on-line *catalogs*, regardless of the underlying technology. In FindMe systems research, the cost of metric application has...

English Descriptors: *Response* time; Similarity; *Ranking*; Recommendation ; Electronic trade; Time *response*

23/3,K/7 (Item 2 from file: 144)

DIALOG(R) File 144:Pascal

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13184693 PASCAL No.: 97-0448319

The perceptions of library service questionnaire (PLSQ) : the development of a reliable instrument to measure student perceptions of and satisfaction with quality of service in an academic library

DOYLE C

Trinity and All Saints College of the University of Leeds, Leeds, United Kingdom

Journal: New review of Academic Librarianship, 1995, 1 139-159
Language: English

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... to evaluate the effectiveness of the 'help desk' and ease of use of the computer *catalogue*. A 'triangulation' technique was thus used to provide indirect evidence that the questionnaire was validly measuring *user* satisfaction. The results from the initial trial of the questionnaire are described and compared with...

... again suggesting that the questionnaire is a valid measure. Following statistical analyses, the final sixteen *item* PLSQ emerged which produces internally consistent responses and which appears to measure satisfaction with staff...

English Descriptors: University library; Survey; *User* reaction; Satisfaction; Quality control; Automated *catalog* ; Information service; *Questionnaire* ; *Evaluation* ; United Kingdom; *User* study

French Descriptors: Bibliotheque universitaire; Enquete; Reaction utilisateur; Satisfaction; Controle qualite; *Catalogue* automatise; Service information; *Questionnaire* ; *Evaluation* ; Royaume Uni; Etude utilisateur

Spanish Descriptors: Biblioteca universitaria; Encuesta; Reaccion utilizador; Satisfaccion; Control calidad; *Catalogo* automatizado; Servicio informacion; Cuestionario; Evaluacion; Reino Unido

23/3,K/8 (Item 3 from file: 144)
DIALOG(R) File 144:Pascal
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10252824 PASCAL No.: 92-0458732

***Users*' experience of information retrieval systems: an exploration of the relationship between search experience and affective measures**

WARD DALRYMPLE P; ZWEIZIG D L

American library association, office accreditation, Chicago IL 60611, USA

Journal: Library & information science research, 1992, 14 (2) 167-181

Language: English

***Users*' experience of information retrieval systems: an exploration of the relationship between search experience and affective...**

... factor analysis of affective data gathered from a study of searching behavior in two library *catalogs*. Twenty subjects were assigned information problems to solve through searching a university card *catalog* and 20 were assigned the same problems to solve in a comparable online *catalog*. After searches were completed, subjects were asked to evaluate their search results and to respond to attitude measures about the search experience. The 11 attitude *items* were constructed to tap a variety of affective aspects of searching. The results of using...

English Descriptors: Document retrieval; Automated *catalog* ; *User* behavior; Attitude; *Evaluation* ; *Query formulation* ; Factor analysis; Document retrieval system; Affect affectivity; Measurement method

French Descriptors: Recherche documentaire; *Catalogue* automatise; Comportement utilisateur; Attitude; *Evaluation* ; Formulation *question* ; Analyse factorielle; Systeme documentaire; Affect affectivite; Methode mesure

Spanish Descriptors: Recuperacion documental; *Catalogo* automatizado;
Comportamiento usuario; Actitud; Evaluacion; Formulacion pregunta;
Analisis factorial; Sistema recuperacion documental; Afecto afectividad;
Metodo...

23/3,K/9 (Item 4 from file: 144)
DIALOG(R)File 144:Pascal
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09959980 PASCAL No.: 92-0171462
The first search experience at the Ohio State University
SNURE K R
Ohio state univ., Main library, Columbus OH, USA
Journal: Library hi tech, 1991, 9 (4) 25-36
Language: English

In February 1991, OCLC began testing its newly developed *product* the FirstSearch SUP T SUP M *Catalog*. Designed distinctly for the end-*user*, FirstSearch is an online computer system providing access to a variety of databases, most notably the OCLC Online Union *Catalog*. By October 1991, the system was made commercially available to all OCLC member libraries with...

...the system for several months, and has now made the transition from test site to *customer*

English Descriptors: *User* interface; Database *query*; Gateway; Multiple access; Tariffication; *Evaluation*; Inquiry
?

s s26 not s25

24 S26

1 S25

S27 23 S26 NOT S25

? t 27/3,k/all

27/3,K/1 (Item 1 from file: 583)

DIALOG(R)File 583:Gale Group Globalbase(TM)

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01656180

DTI COMPUTER SECURITY PROGRAMME CRITICISED

UK - DTI COMPUTER SECURITY PROGRAMME CRITICISED

Computing (CNG) 21 January 1988 p8

... been criticised for its low profile. The aim of the scheme was to compile a *catalogue* of computer fraud and produce a code of practice to *evaluate* products for security. In *reply* to the criticism from various sources the DTI has said that it has compiled a...

27/3,K/2 (Item 1 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2003 Institution of Electrical Engineers. All rts. reserv.

5269316 INSPEC Abstract Number: C9607-7250R-001

Title: Interactive query expansion in an OPAC: interface and retrieval issues

Author(s): Hancock-Beaulieu, M.

Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK

Journal: Journal of Document and Text Management vol.2, no.3 p. 172-84

Publisher: Taylor Graham Publishing,

Publication Date: 1994 Country of Publication: UK

CODEN: JDTMEJ ISSN: 0969-9325

SICI: 0969-9325(1994)2:3L.172:IQEO;1-6

Material Identity Number: B231-96001

Language: English

Subfile: C

Copyright 1996, IEE

Abstract: Reports on the *evaluation* of interactive *query* expansion in an online library *catalogue* using the Okapi prototype text retrieval software. The system features 'best-match' term weighting with...

27/3,K/3 (Item 2 from file: 2)

DIALOG(R)File 2:INSPEC

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5159093 INSPEC Abstract Number: C9602-7250R-009

Title: An *evaluation* of interactive *query* expansion in an online library *catalogue* with a graphical user interface

Author(s): Hancock-Beaulieu, M.; Fieldhouse, M.; Thien Do

Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK

Journal: Journal of Documentation vol.51, no.3 p.225-43

Publisher: Aslib,

Publication Date: Sept. 1995 Country of Publication: UK

CODEN: JDOCAS ISSN: 0022-0418

SICI: 0022-0418(199509)51:3L.225:EIQE;1-Q

Material Identity Number: J150-95004

Language: English
Subfile: C
Copyright 1996, IEE

Title: An *evaluation* of interactive *query* expansion in an online library *catalogue* with a graphical user interface

Abstract: An online library *catalogue* served as a testbed to *evaluate* an interactive *query* expansion facility based on relevance feedback for the Okapi probabilistic term weighting retrieval system. The...

27/3,K/4 (Item 3 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

04316819 INSPEC Abstract Number: C9302-7250-006

Title: An *evaluation* of automatic *query* expansion in an online library *catalogue*

Author(s): Hancock-Beaulieu, M.; Walker, S.
Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
Journal: Journal of Documentation vol.48, no.4 p.406-21
Publication Date: Dec. 1992 Country of Publication: UK
CODEN: JDOCAS ISSN: 0022-0418
Language: English
Subfile: C

Title: An *evaluation* of automatic *query* expansion in an online library *catalogue*

27/3,K/5 (Item 1 from file: 144)
DIALOG(R)File 144:Pascal
(c) 2003 INIST/CNRS. All rts. reserv.

15106074 PASCAL No.: 01-0266476
Improving subject searching in Web-Based OPACs : Evaluation of the problem and guidelines for design
LONG Chris Evin
School of Law Indiana University-Indianapolis, 735, West New York Street, Indianapolis, IN 46202-5194, United States
Journal: Journal of internet cataloging, 2000, 2 (3-4) 159-186
Language: English

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French Descriptors: Réseau WWW; Catalogue; Recherche information; Accès par sujet; Recommandation; Interface utilisateur; Conception système; Amélioration; *Evaluation* performance; *Questionnaire*; Bibliothèque; Fournisseur; Mot cle; OPAC (Online Public Access *Catalog*); Sujet; Fonctionnalité

27/3,K/6 (Item 2 from file: 144)
DIALOG(R)File 144:Pascal
(c) 2003 INIST/CNRS. All rts. reserv.

14958136 PASCAL No.: 01-0110697
QDOC'99 : A system for automatic cataloguing and searching document bases
MYKA Andreas
Nokia Research Center, P.O. Box 407, 00045 Nokia Group, Finland

Journal: (L') Informatique documentaire : (Paris), 2000 (79) 71-89
Language: English

Copyright (c) 2001 INIST-CNRS. All rights reserved.

English Descriptors: Automatic system; *Cataloging*; Information extraction
; Optical character recognition; System architecture; Document analysis;
Evaluation; *Query*; Book; Digitizing; Bibliographic database

French Descriptors: Systeme automatique; *Catalogage*; Extraction
information; Reconnaissance optique caractere; Architecture systeme;
Analyse documentaire; *Evaluation*; *Question documentaire*; Livre;
Numerisation; QDOC'99 (systeme information); Base donnee bibliographique

27/3,K/7 (Item 3 from file: 144)
DIALOG(R)File 144:Pascal
(c) 2003 INIST/CNRS. All rts. reserv.

14827473 PASCAL No.: 00-0510540

**A user-centred approach to the evaluation of Subject Based Information
Gateways : case study SOSIG**

MONOPOLI M; NICHOLAS D

Internet Studies Research Group, Department of Information Science, City
University, Northampton Square, London, EC1V 0HB, United Kingdom

Journal: Aslib proceedings : New information perspectives, 2000, 52 (6)
218-231

Language: English

Copyright (c) 2000 INIST-CNRS. All rights reserved.

French Descriptors: Royaume Uni; Etude utilisateur; Ressource Internet;
Sciences sociales; Service information; *Catalogue*; *Questionnaire*;
Comportement utilisateur; Facteur sexuel; *Evaluation* systeme;
Satisfaction; SOSIG (Social Science Information Gateway); SBIGs (Subject
Based Information Gateways); Site portail

27/3,K/8 (Item 4 from file: 144)
DIALOG(R)File 144:Pascal
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14041907 PASCAL No.: 99-0231959

Union listing and the interlibrary loan connection

RYAN-ZEUGNER K; LEHMAN M W

Interlibrary Loan, Unknown; Hesburgh Library, University of Notre Dame,
Indiana, United States

Journal: Library resources & technical services, 1998, 42 (4) 313-317

Language: English

Copyright (c) 1999 INIST-CNRS. All rights reserved.

English Descriptors: Union *catalog*; Interlibrary loan; Connection; Serial
; Statistical data; Requirement; *Questionnaire*; Analysis; Proposition;
Project *evaluation*

French Descriptors: *Catalogue* collectif; Pret interbibliotheque;
Raccordement; Publication en serie; Donnee statistique; Exigence;
Questionnaire; Analyse; Proposition; *Evaluation* projet; Indian Union
List

27/3,K/9 (Item 5 from file: 144)
DIALOG(R)File 144:Pascal
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14028595 PASCAL No.: 99-0217258
Interactive Okapi at TREC-6
BEAULIEU M M; GATFORD M J
VOORHEES Ellen M, ed; HARMAN Donna K, ed.
Centre for Interactive Systems Research, Department of Information
Science, City University, Northampton Square, London EC1V 0HB, United
Kingdom
Information Technology Laboratory, National Institute of Standards and
Technology, Gaithersburg, MD 20899-0001, United States
National Institute of Standards and Technology, Gaithersburg MD, United
States.; Defense Advanced Research Projects Agency, United States.
Text REtrieval Conference (TREC-6), 6 (Gaithersburg MD USA) 1997-11-19
Journal: NIST special publication, 1998 (500240) 143-167
Language: English

Copyright (c) 1999 INIST-CNRS. All rights reserved..

English Descriptors: Information retrieval; *Catalogs*; *Evaluation*;
Database *query*

27/3,K/10 (Item 6 from file: 144)
DIALOG(R)File 144:Pascal
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13298401 PASCAL No.: 98-0021629
DanBib : a union catalogue applied for user friendly flexible querying
63rd IFLA General conference : Copenhagen, August 31 - September 5, 1997.
Booklet 4: Division of bibliographic control
ANDREASEN T; SCHOMACKER T
Department of Computer Science, Intelligent Systems Laboratory, Roskilde
University , Denmark; Computer Department, Danish Library Centre , Denmark
International Federation of Library Associations and Institutions, The
Hague, Netherlands.
IFLA. General conference, 63 (Copenhagen DNK) 1997-08-31
1997 21-29
Language: English

Copyright (c) 1998 INIST-CNRS. All rights reserved.

English Descriptors: Union *catalog*; Denmark; *Query*; *Evaluation*; Fuzzy
logic; User interface; Improvement; Flexibility; Semantic network;
Information retrieval

French Descriptors: *Catalogue* collectif; Danemark; *Question*
documentaire; *Evaluation*; Logique floue; Interface utilisateur;
Amelioration; Flexibilite; Reseau semantique; Recherche information;
DanBib

27/3,K/11 (Item 7 from file: 144)
DIALOG(R)File 144:Pascal
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13184693 PASCAL No.: 97-0448319
The perceptions of library service questionnaire (PLSQ) : the development

of a reliable instrument to measure student perceptions of and satisfaction with quality of service in an academic library

DOYLE C

Trinity and All Saints College of the University of Leeds, Leeds, United Kingdom

Journal: New review of Academic Librarianship, 1995, 1 139-159

Language: English

Copyright (c) 1997 INIST-CNRS. All rights reserved.

English Descriptors: University library; Survey; User reaction; Satisfaction; Quality control; Automated *catalog*; Information service; *Questionnaire*; *Evaluation*; United Kingdom; User study

French Descriptors: Bibliotheque universitaire; Enquete; Reaction utilisateur; Satisfaction; Controle qualite; *Catalogue* automatiser; Service information; *Questionnaire*; *Evaluation*; Royaume Uni; Etude utilisateur

27/3,K/12 (Item 8 from file: 144)

DIALOG(R)File 144:Pascal

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12662435 PASCAL No.: 96-0358430

Retrospective conversion of library catalogues in UK institutions of higher education : A quantitative analysis

SWEENEY R

Journal: Library review : (Glasgow), 1996, 45 (2) 3, 52-57 (7 p.)

Language: English

English Descriptors: Retrospective; Conversion; *Cataloging*; *Catalogs*; Higher education library; *Evaluation*; Inquiry; United Kingdom; Automation; *Questionnaire*

French Descriptors: Retrospective; Conversion; *Catalogage*; *Catalogue*; Bibliotheque enseignement superieur; *Evaluation*; Enquete; Royaume Uni; Automatisation; *Questionnaire*

27/3,K/13 (Item 9 from file: 144)

DIALOG(R)File 144:Pascal

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11279987 PASCAL No.: 94-0099350

Pouzivatel'ske aspekty budovania a vyuzivania systemu kniznicnych katalogov

(Building and using a library catalogue system: user aspects)

KRISTOFICOVA E; JURCACKOVA Z

Journal: KI. Kniznice a informacie, 1993, 25 (12) 505-511

Language: Czech Summary Language: English; German; Russian

English Descriptors: Automated *catalog*; System *evaluation*; *Questionnaire*; Satisfaction; Library; Service quality; User service; User reaction; Use study

French Descriptors: *Catalogue* automatiser; *Evaluation* systeme; *Questionnaire*; Satisfaction; Bibliotheque; Qualite service; Service utilisateur; Reaction utilisateur; Etude utilisation

27/3,K/14 (Item 10 from file: 144)
DIALOG(R)File 144:Pascal
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10544411 PASCAL No.: 93-0053663

Computer and manual analysis of subject terms entered by online catalog users

ASIS 91 : systems understanding people, Washington DC, October 27-31, 1991

VIZINE-GOETZ D; MARKEY DRABENSTOTT K M

GRIFFITHS Jose-Marie, ed

Online computer library cent., Dublin OH, USA

ASIS. Annual meeting, 54 (Washington DC USA) 1991-10-27

156-161

Language: English

English Descriptors: Document retrieval; Subject access; Subject *catalog*; Performance *evaluation*; *Query*; *Query formulation*; Subject heading; Pattern matching; Level; Automated *catalog*; Automatic analysis; Manual processing

French Descriptors: Recherche documentaire; Acces par sujet; *Catalogue* matiere; *Evaluation* performance; *Question* documentaire; Formulation *question*; Vedette matiere; Concordance forme; Niveau; *Catalogue* automatise; Analyse automatique; Traitement manuel

27/3,K/15 (Item 11 from file: 144)
DIALOG(R)File 144:Pascal
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10482142 PASCAL No.: 92-0685636

In their own words : an examination of catalogue users' subject queries
COUSINS S A

Univ. coll. Wales, dep. information library studies, Aberystwyth Dyfed
SY23 3AS, United Kingdom

Journal: Journal of information science, 1992, 18 (5) 329-341

Language: English

English Descriptors: Subject access; Monograph; Subject *catalog*; Automated *catalog*; System *evaluation*; *Query*; Type; Specificity; Variations; Investigation method; Inquiry; Public library; Higher education library; User need; Use study

French Descriptors: Acces par sujet; Monographie; *Catalogue* matiere; *Catalogue* automatise; *Evaluation* systeme; *Question* documentaire; Type; Specificite; Variation; Methode etude; Enquete; Bibliotheque publique; Bibliotheque enseignement superieur; Besoin utilisateur; Etude ...

27/3,K/16 (Item 12 from file: 144)
DIALOG(R)File 144:Pascal
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10252824 PASCAL No.: 92-0458732

Users' experience of information retrieval systems: an exploration of the relationship between search experience and affective measures

WARD DALRYMPLE P; ZWEIZIG D L

American library association, office accreditation, Chicago IL 60611, USA
Journal: Library & information science research, 1992, 14 (2) 167-181
Language: English

English Descriptors: Document retrieval; Automated *catalog*; User behavior
; Attitude; *Evaluation*; *Query formulation*; Factor analysis; Document
retrieval system; Affect affectivity; Measurement method

French Descriptors: Recherche documentaire; *Catalogue* automatise;
Comportement utilisateur; Attitude; *Evaluation*; Formulation *question*;
Analyse factorielle; Systeme documentaire; Affect affectivite; Methode
mesure

27/3,K/17 (Item 13 from file: 144)
DIALOG(R)File 144:Pascal
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09671844 PASCAL No.: 91-0468972

Oasis: user training and response to Oregon State university libraries'
online catalog

GLENN J A; MAUGHAN L S
Oregon State univ., William Jasper Kerr library, Corvallis OR, USA
Journal: Library software review, 1990, 9 (4) 193-197
Language: English

English Descriptors: University library; User training; Automated *catalog*
; On line processing; Inquiry; *Evaluation*; *Questionnaire*; United
States

French Descriptors: Bibliotheque universitaire; Formation utilisateur;
Catalogue automatise; Traitement en ligne; Enquete; *Evaluation*;
Questionnaire; Etats Unis; Oasis

27/3,K/18 (Item 14 from file: 144)
DIALOG(R)File 144:Pascal
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09393990 PASCAL No.: 91-0184368

From amoeba to request : a history and case study of Connecticut's
CD-rom-based statewide database

URICCHIO W; DUFFY M
Univ. Connecticut, Storrs CT, USA
Journal: Library hi tech, 1990, 8 (2) 7-21
Language: English

English Descriptors: CDROM; Library network; Shared *cataloging*;
Interlibrary loan; Bibliographic control; Case study; Design; Database;
Evaluation; *Questionnaire*; User; Connecticut

French Descriptors: CDROM; Reseau bibliotheque; *Catalogage* partage; Pret
interbibliotheque; Controle bibliographique; Etude cas; Conception; Base
donnee; *Evaluation*; *Questionnaire*; Utilisateur; Connecticut

27/3,K/19 (Item 15 from file: 144)
DIALOG(R)File 144:Pascal
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09154084 PASCAL No.: 90-0322465

Building for performance : discovery place

HUGHES J R; MOSKUN C K

SHL Systemhouse Inc, Toronto ON, Canada

Journal: Aslib Proceedings, 1990, 42 (3) 97-109

Language: English

English Descriptors: Integrated system; Public library; Document circulation; Information retrieval; Automated *catalog*; Updating; Remote access; On line processing; Performance *evaluation*; *Response* time; Configuration; Canada

27/3,K/20 (Item 16 from file: 144)

DIALOG(R)File 144:Pascal

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09076696 PASCAL No.: 90-0245047

OCLC's epic system offers a new way to search the OCLC database

WHITCOMB L

Public library, reference dep., Pasadena CA 91101, USA

Journal: Online (Weston), 1990, 14 (1) 45-50

Language: English

English Descriptors: Automated *catalog*; Database; On line processing; Information system; Subject access; Prototype; *Evaluation*; *Query language*; User interface; United States

27/3,K/21 (Item 17 from file: 144)

DIALOG(R)File 144:Pascal

(c) 2003 INIST/CNRS. All rts. reserv.

09058738 PASCAL No.: 90-0227068

Matching LCSH and user vocabulary in the library catalog

CARLYLE A

Univ. California, graduate school library information sci., Los Angeles CA, USA

Journal: Cataloging & classification quarterly, 1989, 10 (1-2) 37-63

Language: English

French Descriptors: *Catalogue* automatise; Acces information; Vedette matiere; Formulation *question*; Terme indexation; Recherche documentaire; *Evaluation*; Etude comparative; Langage documentaire; Indexation coordonnee; LCSH

27/3,K/22 (Item 18 from file: 144)

DIALOG(R)File 144:Pascal

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09058732 PASCAL No.: 90-0227062

Implementing NOTIS keyword/Boolean searching: a case study

OLSEN R J; CHRISTENSEN J O; LARSEN K A; WILLEY K

Brigham Young univ., library collection development, Provo UT 84602, USA

Journal: Cataloging & classification quarterly, 1989, 10 (1-2) 125-140

Language: English

English Descriptors: Software; Automated *catalog*; On line processing; Information access; Keyword; *Query* language; *Evaluation*; Search strategy; Use; University library; Document retrieval; User study

27/3,K/23 (Item 19 from file: 144)
DIALOG(R)File 144:Pascal
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08517408 PASCAL No.: 89-0066286
Response time measurement and performance analysis in public access
information retrieval systems

LYNCH C A

Univ. California system, div. library automation, Berkeley, USA

Journal: Information technology and libraries, 1988, 7 (2) 177-183

Language: English

English Descriptors: *Response* time; *Evaluation*; Automated *catalog*; On
line processing; User; United States

?

ds

Set	Items	Description
S1	7401	CATALOG?/DE
S2	0	AU='ROFRANO J J'
S3	607171	RANK? OR EVALUAT? OR WEIGH?
S4	976	(ASSIGN? OR RANK? OR SCORING) (4N) (IMPORTANC? OR RELEVANC? - OR PREFER?)
S5	643813	ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERN- ET OR DATABASE? OR DATABANK? OR DATA() (BASE? ? OR BANK? ?)
S6	117574	QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S7	307441	ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S8	249567	PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S9	21230	CATALOG?
S10	44065	(GREATEST OR HIGHEST OR PREEMINENT OR MOST) (4N) (RANK? OR S- CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S11	309406	BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S- HOPPPER? OR CLIENT?
S12	0	S2 AND S3 AND S6
S13	0	S2 AND S3
S14	6536	(S3 OR S4) (4N) (S6 OR S7)
S15	17	S14 AND S9
S16	83	S14 AND S8 AND S5
S17	62	S14 AND S10
S18	8	S17 AND S8
S19	1354	S9 AND (S3 OR S4)
S20	21	S19 AND S10
S21	7	S1 AND S14
S22	4	S21 AND S11
S23	0	S1 AND S10 AND S6 AND S8 AND S11
S24	2	S1 AND S10 AND S6
?		

22/3,k/all

22/3,K/1

DIALOG(R)File 2:INSPEC

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5269316 INSPEC Abstract Number: C9607-7250R-001

Title: Interactive query expansion in an OPAC: interface and retrieval issues

Author(s): Hancock-Beaulieu, M.

Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK

Journal: Journal of Document and Text Management vol.2, no.3 p. 172-84

Publisher: Taylor Graham Publishing,

Publication Date: 1994 Country of Publication: UK

CODEN: JDTMEJ ISSN: 0969-9325

SICI: 0969-9325(1994)2:3L.172:IQEO;1-6

Material Identity Number: B231-96001

Language: English

Subfile: C

Copyright 1996, IEE

Abstract: Reports on the *evaluation* of interactive *query* expansion in an online library catalogue using the Okapi prototype text retrieval software. The system features 'best-match' term *weighting* with *ranked* output, and *query* expansion based on relevance feedback. The focus is on an interactive query expansion facility, which allows *users* to select terms extracted from references they judged relevant, to modify a query. The design...

Descriptors: *cataloguing*; ...

...*user* interfaces

...Identifiers: *user* interface

22/3,K/2

DIALOG(R)File 2:INSPEC

(c) 2003 Institution of Electrical Engineers. All rts. reserv.

5159093 INSPEC Abstract Number: C9602-7250R-009

Title: An *evaluation* of interactive *query* expansion in an online library catalogue with a graphical *user* interface

Author(s): Hancock-Beaulieu, M.; Fieldhouse, M.; Thien Do

Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK

Journal: Journal of Documentation vol.51, no.3 p.225-43

Publisher: Aslib,

Publication Date: Sept. 1995 Country of Publication: UK

CODEN: JDOCAS ISSN: 0022-0418

SICI: 0022-0418(199509)51:3L.225:EIQE;1-Q

Material Identity Number: J150-95004

Language: English

Subfile: C

Copyright 1996, IEE

Title: An *evaluation* of interactive *query* expansion in an online library catalogue with a graphical *user* interface

Abstract: An online library catalogue served as a testbed to *evaluate* an interactive *query* expansion facility based on relevance feedback for the Okapi probabilistic term weighting retrieval system. The facility was implemented in a graphical *user* interface (GUI) environment using a game-board metaphor for the search process, and allowed searchers...

...Descriptors: *cataloguing*; ...
...graphical *user* interfaces
...Identifiers: graphical *user* interface...

22/3,K/3

DIALOG(R)File 2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

4455793 INSPEC Abstract Number: C9309-7240-004

Title: Preliminary study of the development of a controlled vocabulary in French for public and school library subject catalogues

Author(s): Rolland-Thomas, P.

Author Affiliation: Ecole de Bibliothecomie et des Sci. de l'Inf.,
Montreal Univ., Que., Canada

Journal: Documentation et Bibliothèques vol.39, no.1 p.11-18

Publication Date: Jan.-March 1993 Country of Publication: Canada

CODEN: DCBBBO ISSN: 0315-2340

Language: French

Subfile: C

Abstract: Do the traditional French-language subject access tools meet the needs of *users* in public and school libraries? The negative conclusion to this *question* is supported by an *evaluation* of available subject-heading lists and a critical examination of 100 monographs recently catalogued by...

...recommendations aimed at creating a vocabulary that is better adapted to the needs of the *users*.

Descriptors: *cataloguing*;

22/3,K/4

DIALOG(R)File 2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

04316819 INSPEC Abstract Number: C9302-7250-006

Title: An *evaluation* of automatic *query* expansion in an online library catalogue

Author(s): Hancock-Beaulieu, M.; Walker, S.

Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK

Journal: Journal of Documentation vol.48, no.4 p.406-21

Publication Date: Dec. 1992 Country of Publication: UK

CODEN: JDOCAS ISSN: 0022-0418

Language: English

Subfile: C

Title: An *evaluation* of automatic *query* expansion in an online library catalogue

...Abstract: show that contrary to previous results. AQE was beneficial in a substantial number of searches. *User* intentions, the effectiveness of the 'best match' search and *user* interaction were identified as the main factors affecting the take-up of the query expansion...

...Descriptors: *cataloguing*;

...Identifiers: *user* interaction

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44065 S10
117574 S6
S24 2 S1 AND S10 AND S6
? t 24/3,k

24/3,K/1

DIALOG(R)File 2:INSPEC

(c) 2003 Institution of Electrical Engineers. All rts. reserv.

04288999 INSPEC Abstract Number: C9301-7240-012

Title: In their own words: an examination of catalogue users' subject queries

Author(s): Cousins, S.A.

Author Affiliation: Univ. Coll. of Wales, Aberystwyth, UK

Journal: Journal of Information Science, Principles & Practice vol.18,
no.5 p.329-41

Publication Date: 1992 Country of Publication: Netherlands

CODEN: JISCDI ISSN: 0165-5515

Language: English

Subfile: C

...Abstract: was collected by interview. The libraries and the data collection procedures are briefly described. The *query* set obtained has been divided into several general categories which illustrate the range of types of subject search being performed. Each category of *query* is discussed, with a consideration of the problems which face the user in carrying out each type of search. Possible solutions to some of these problems are considered. The *most* *important* issue is the variation in specificity of the queries, whilst other issues relate to the...

Descriptors: *cataloguing*;

...Identifiers: *query* set

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how files

File 256:SoftBase:Reviews,Companies&Prods. 82-2003/Nov
(c)2003 Info.Sources Inc

? ds

Set	Items	Description
S1	0	AU='ROFRANO J J'
S2	4143	RANK? OR EVALUAT? OR WEIGH?
S3	112	(ASSIGN? OR RANK? OR SCORING) (4N) (IMPORTANC? OR RELEVANC? - OR PREFER?)
S4	55492	ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERN- ET OR DATABASE? OR DATABANK? OR DATA() (BASE? ? OR BANK? ?)
S5	4798	QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S6	4964	ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S7	44978	PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S8	2399	CATALOG?
S9	847	(GREATEST OR HIGHEST OR PREEMINENT OR MOST) (4N) (RANK? OR S- CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S10	69922	BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S- HOPPPER? OR CLIENT?
S11	0	S1 AND S2 AND S5
S12	0	S1 AND S2
S13	67	(S2 OR S3) (4N) (S5 OR S6)
S14	1	S13 AND S8
S15	18	S13 AND S7 AND S4
S16	1	S13 AND S9
S17	0	S16 AND S7
S18	95	S8 AND (S2 OR S3)
S19	2	S18 AND S9
S20	15	S15 NOT PD=20001016:20031209
S21	5	S3(7N) (S5 OR S6)
S22	4	S21 NOT PD=20001016:20031209
S23	2	(S9(7N) (S5 OR S6)) AND S7
?		

14/7/1

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01016042 DOCUMENT TYPE: Product

PRODUCT NAME: CREDIGRANT 5.0 (016042)

Magnum Communications Ltd (372358)
280 Interstate N Pkwy #520
Atlanta, GA 30339-2222 United States
TELEPHONE: (770) 952-4940

RECORD TYPE: Directory

CONTACT: Sales Department

CREDIGRANT 5.0 is a credit application processing system designed to handle the opening of new credit accounts, from analyzing applications to obtaining credit reports. It provides online computer-to-computer access to all major commercial and consumer credit bureaus in the United States, Canada and Europe. The product has the applicability across industry boundaries with current installations in telecommunications, banking, finance, health services, *catalog* and retail marketplaces. The system addresses the credit grantor's need for thorough and expedient credit-risk *evaluation*, providing instant credit *responses* to applicants. It provides consistent application evaluation based on an enterprise's credit policy, while reducing costs by automating many previously manual evaluation tasks. The software processes applications in either online or batch entry mode. The applicant is matched against the client's existing customer base and a client-maintained fraud database. The applications are evaluated with the client's scorecard or judgmental criteria. If approved, the credit limit and/or amount of deposit is determined. If credit is denied, a letter is generated and sent to the customer. Features include automatically searches for duplicate applications; offers suspect/fraud detection; maintains a detailed log of all activities; provides comprehensive management reporting; automatically selects the appropriate credit bureau; reviews and scores credit reports according to the client's criteria; automatically sets up new accounts and assigns an account number; minimizes the paperwork associated with manual methods; quickly and accurately identifies credit ratings; reduces errors through system-imposed edit checks to eliminate the rekeying of data; and automatically generates acceptance/denial letters.

REVISION DATE: 20000830

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t 20/7/all

20/7/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

02610585 DOCUMENT TYPE: Company

DIVISION NAME: Meta IP Group

Check Point Software Technologies Inc (610585)

119 S Main St #200
Seattle, WA 98104 United States

RECORD TYPE: Directory

CONTACT: Sales Department

ORGANIZATION TYPE: Corporation

STATUS: Company Sold

Check Point Software Technologies Inc founded as MetaInfo, a Seattle, Washington-based company whose mission is to 'Make the Net Work' easily, reliably, inexpensively, securely, and universally by developing innovative *Internet* messaging, directory service, and systems management software for the Microsoft Windows NT platform. The company was founded in February 1995 by Jared Vogt and Ethan Bell. A fully self-funded company, MetaInfo developed DNS for Windows NT, originally released in June 1995, and Sendmail with POP3 for Windows NT, first released in February 1996. These two award-winning *products* have established MetaInfo as a leading supplier of *Internet* software. The company will deliver four new *products* in 1997. MetaInfo exemplifies how the *Internet* is changing business, conducting the majority of its business *online*. Because of its early background in Web page authoring, it was naturally oriented toward conducting business through the *Internet*. It uses its Web site to market *products*. By requiring that site visitors answer survey *questions* in exchange for *evaluation* copies of software, MetaInfo collects information for its marketing *database*. The company also collects comments to improve its *products* and service. MetaInfo is now part of Check Point, a major provider of *Internet* security solutions.

SALES: NA

DATE FOUNDED: 1995

REVISION DATE: 20011030

20/7/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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01793566 DOCUMENT TYPE: Product

PRODUCT NAME: Alteon Web OS Traffic Control (793566)

Nortel Networks Corp (667765)
8200 Dixie Rd #100
Brampton, ON L6T 5P6 Canada
TELEPHONE: (905) 863-0000

RECORD TYPE: Directory

CONTACT: Sales Department

Nortel Networks' Alteon Web OS Traffic Control handles content switching for Alteon Web switches, supporting traffic on up to 1,024 servers. The system references HTTP header, URL, and other information in switching traffic. Alteon Web OS Traffic Control also supports TCP, UDP, and IP server load balancing. Employing user proximity, server *weight*, and *response* time data, it handles load balancing across distributed servers. Alteon Web OS Traffic Control also includes persistent connection features. The system supports virtual hosting, allowing a single public IP address to represent multiple domains. Requests are redirected automatically to appropriate servers. The *product* protects servers and applications from denial of service (DoS) attacks. It also supports differentiated services, referencing application types or service level agreements (SLAs). Alteon Web OS Traffic Control improves resource usage, reduces bandwidth consumption, and shortens response times.

REVISION DATE: 20030222

20/7/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01720241 DOCUMENT TYPE: Product

PRODUCT NAME: OpenSpeech DialogModules (720241)

ScanSoft Inc (088358)
9 Centennial Dr
Peabody, MA 01960 United States
TELEPHONE: (978) 977-2000

RECORD TYPE: Directory

CONTACT: Sales Department

SpeechWorks International's OpenSpeech DialogModules are prepackaged speech recognition components that comply with the VoiceXML standard. The intelligent objects encompass grammars, error recovery routines, and call flow components that support the development of speech-based services. OpenSpeech DialogModules are written in Java Server Page (JSP) format. They are optimized to work with SpeechWorks' OpenSpeech Recognizer 1.0. Integration with that system allows the objects to adapt automatically to caller language patterns. OpenSpeech DialogModules can capture yes/no response, telephone number, and list *item* information. Integrated error handling supports information *evaluation*, *response* re-prompting, and information confirmation processes.

REVISION DATE: 20030413

20/7/4

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01701009 DOCUMENT TYPE: Product

PRODUCT NAME: AnswerTree 3.1 (701009)

SPSS Inc (016233)
233 S Wacker Dr 11th Floor
Chicago, IL 60606 United States
TELEPHONE: (312) 651-3000

RECORD TYPE: Directory

CONTACT: Sales Department

SPSS's AnswerTree (R) 3.1 is an analysis and modeling system that generates graphical decision trees. Employing the *product*, statisticians and nontechnical users can profile groups and predict response rates. AnswerTree 3.1 operates as a standalone system, or it can be launched from within SPSS. AnswerTree users can identify segments and patterns in data quickly. It can expand and collapse branches and generate summary statistics, gain charts, and *evaluation* graphs. *AnswerTree* includes the CHAID, Exhaustive CHAID, Classification & Regression Tree (C&RT), and QUEST decision tree algorithms. It also includes wizard-based tree building features. The program's interface speeds modeling. AnswerTree can handle large customer *databases*. The system can export trees as BMP or metafiles and export decision rules to score *databases*. AnswerTree can import SPSS, Microsoft (R) Excel (R), and ASCII files.

REVISION DATE: 20030428

20/7/5

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01471275 DOCUMENT TYPE: Product

PRODUCT NAME: *Product* Idea *Evaluator*-*Questionnaires* (471275)

Dynacomp Inc (095443)
4560 E Lake Rd
Livonia, NY 14487 United States
TELEPHONE: (585) 346-9788

RECORD TYPE: Directory

CONTACT: Sales Department

Product Idea *Evaluator*-*Questionnaires* is specifically directed at the individual or company that wishes to use questionnaires to determine the viability of a particular *product* or service. However, it is also applicable to general questionnaire creation and analysis. The software provides three basic labor-saving functions: questionnaire creation; questionnaire administration and data recording; and statistical analysis of the results. The program generates and maintains a master questionnaire file of virtually an unlimited size. Questions are easily added, deleted and edited. Users can select any question or group of questions for their particular questionnaire. The questionnaires are based on the five-point Likert-type scale (for example, multiple choice: A, B, C, D and E). To get users started, a 170-question *database* is included. The responses are recorded by the system and can be checked for accuracy. Users can recall particular *questionnaires* for *evaluation*. The measurement tools provided are histograms (that show the response levels) and non-parametric statistics (that give median, mode, dispersion, peakedness, percentiles, etc.). The histograms and statistics offer effective ways to visualize and summarize the questionnaire results.

REVISION DATE: 20010504

20/7/6

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01370207 DOCUMENT TYPE: Product

PRODUCT NAME: Raosoft SURVEYWin 4.2 (370207)

Raosoft Inc (526126)
6645 NE Windermere Rd
Seattle, WA 98115-7942 United States
TELEPHONE: (206) 525-4025

RECORD TYPE: Directory

CONTACT: Sales Department

Raosoft SURVEYWin 4.2 provides for information-handling, analysis and *database* management for beginners as well as advanced users. It handles data in the context of a survey form so it is easy to understand. The system offers uniquely easy object-based form design, validated entry, one-click statistical analysis, graphical analysis, presentation graphics, custom reports and mail merge, *electronic* entry, and import and export from dBASE, 1-2-3, and ASCII files. There is no limit to the number of variables or questionnaires (cases) other than capacity. The system allows flexible *question* design including multiple-choice, *weighted* score, open-ended, date, time, and numeric, with unlimited skip patterns. Samples and a booklet on survey construction are included. Analysis includes multiple cross-tabulations, chi square, correlations, single regression and t-test. Other features include sample size; hypothesis testing; calculations; basic statistics provided in a template; unique summary overview for instant analysis of data; flexible query; and bar and pie graphs, graph editing and slideshow construction. Applications include measuring customer satisfaction, *product* and service quality assurance, training evaluations, new *product* features, employee reviews, compensation reviews, telemarketing, political polling, program evaluation and community opinion gathering.

REVISION DATE: 20020125

20/7/7

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01078271 DOCUMENT TYPE: Product

PRODUCT NAME: Market360 (078271)

Biz360 Inc (716821)
115 E 5th Ave
San Mateo, CA 94401 United States
TELEPHONE: (650) 373-3310

RECORD TYPE: Directory

CONTACT: Sales Department

Biz360's Market360 is a media information analysis system that provides enterprise marketing and communications managers with a wide range of trend monitoring and reporting features. The system allows users to review print and *online* news, message board, broadcast, industry analysis, and other content. Marketers can customize media tracking with subscriptions to Factiva, Bacon's, and other information services. Market360 analyzes news stories immediately. Users can assess competitors' behavior and define strategic *responses*. The system can *evaluate* a company's association with positive or negative issues. Reports can be customized by time period, publication list, region, *product*, or company. Market360 includes point-and-click editing tools. The system generates executive summaries. It provides marketing managers with e-mail alert features. Market360 also supports the assessment of promotional campaigns.

REVISION DATE: 20030508

20/7/8

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods..
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01016042 DOCUMENT TYPE: Product

PRODUCT NAME: CREDIGRANT 5.0 (016042)

Magnum Communications Ltd (372358)
280 Interstate N Pkwy #520
Atlanta, GA 30339-2222 United States
TELEPHONE: (770) 952-4940

RECORD TYPE: Directory

CONTACT: Sales Department

CREDIGRANT 5.0 is a credit application processing system designed to handle the opening of new credit accounts, from analyzing applications to obtaining credit reports. It provides *online* computer-to-computer access to all major commercial and consumer credit bureaus in the United States, Canada and Europe. The *product* has the applicability across industry boundaries with current installations in telecommunications, banking, finance, health services, catalog and retail marketplaces. The system addresses the credit grantor's need for thorough and expedient credit-risk *evaluation*, providing instant credit *responses* to applicants. It provides consistent application evaluation based on an enterprise's credit policy, while reducing costs by automating many previously manual evaluation tasks. The software processes applications in either *online* or batch entry mode. The applicant is matched against the client's existing customer base and a client-maintained fraud *database*. The applications are evaluated with the client's scorecard or judgmental criteria. If approved, the credit limit and/or amount of deposit is determined. If credit is denied, a letter is generated and sent to the customer. Features include automatically searches for duplicate applications; offers suspect/fraud detection; maintains a detailed log of all activities; provides comprehensive management reporting; automatically selects the appropriate credit bureau; reviews and scores credit reports according to the client's criteria; automatically sets up new accounts and assigns an account number; minimizes the paperwork associated with manual methods; quickly and accurately identifies credit ratings; reduces errors through system-imposed edit checks to eliminate the rekeying of data; and automatically generates acceptance/denial letters.

REVISION DATE: 20000830

20/7/9

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00119110 DOCUMENT TYPE: Review

PRODUCT NAMES: X-Portal (772682)

TITLE: Web search relief ahead; here's how results become more relevant
AUTHOR: Tweney, Dylan
SOURCE: InfoWorld, v21 n38 p50(1) Sep 20, 1999
ISSN: 0199-6649
HOMEPAGE: <http://www.infoworld.com>

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

KCSL's X-Portal, a Windows application, creates a virtual reference desk that answers users' questions from the Web. No longer need users suffer with sluggish, inaccurate, complicated software sold as 'search facilitators.' X-Portal developed from Ilia Kaufman's work on development of spell- and grammar-checking components of Microsoft Word, WordPerfect and other *products*. Kaufman, president of KCSL, applied natural language processing abilities to *query* interpretation and results *ranking*. X-Portal includes 22 reference works, including a dictionary, a thesaurus, a concise encyclopedia, and an atlas. These references are stored on the user's hard disk in compressed files. When a query is entered, X-Portal begins by searching through these resources and shows results immediately. If the user wants a definition or less than a page of information, it is returned instantly. The program continues searching relevant Web pages located by search engines, including HotBot, AltaVista, and Yahoo!. X-Portal analyzes relevance and the editorial quality of pages, using internal reference works as a yardstick. Search results are updated, with the most relevant Web pages inserted as discovered at the top of this list. Surfers can depend on receiving a highly filtered list of search results, and will find X-Portal's research abilities equally effective for both general knowledge and technical information.

REVISION DATE: 20020330

20/7/10

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00107554 DOCUMENT TYPE: Review

PRODUCT NAMES: Northern Light (679178)

TITLE: Northern Light Bridges Two Worlds
AUTHOR: O'Leary, Mick
SOURCE: Information Today, v15 n4 p15(3) Apr 1998
ISSN: 8755-6286
HOMEPAGE: <http://www.infotoday.com>

RECORD TYPE: Review

REVIEW TYPE: Review
GRADE: A

Northern Light (NL), a search service that allows concurrent searching of the World Wide Web and of a large collection of proprietary content from leading *database* providers, has some similarities to the Hotbot and AltaVista search engines. NL's search engine has searching and indexing functions generally found only in proprietary command systems. An easy-to-use interface has an uncluttered, logical design. NL is a technically superior *product*, with a complete and effective Web search engine and a data collection of adequate depth and authority. Enhanced search features imitate skills-based command search methods. However, NL's most revolutionary aspect could be its business model. NL is a for-fee service, and depends upon transaction charges for proprietary content. No ads intrude, and much of the NL package, including Web searching and citation-level retrieval of proprietary data, is free of charge. NL's Web crawler indexes every word of every page, rather than using selective indexing methods used by some search engines. The vendor claims a total of 65 million Web pages indexed, which puts it on a level with Hotbot and AltaVista. Also like Hotbot and AltaVista, NL is a *relevance* engine that *ranks* search results by *relevance* to the search *query*.

REVISION DATE: 20030625

20/7/11

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00105477 DOCUMENT TYPE: Review

PRODUCT NAMES: Sensus Q&A 1.1 (646041)

TITLE: Sensus Q & A (Copyright 1996)

AUTHOR: Vasu, Michael S

SOURCE: Social Science Computer Review, v15 n3 p309(2) Fall 1997

ISSN: 0894-4393

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

Sawtooth Technologies' Sensus Q&A 1.1, a Windows program that allows users to write and administer questionnaires, supports those who need questionnaires for trade shows, university computer labs, and any other environment in which a survey is used in a particular environment. PCs used for interviewing need hard disk space sufficient to provide a study disk of 10Kbytes, and respondent data requires 1MB. Sensus is also useful for disk-by-mail interviews. The vendor is well-known and respected for its many excellent programs designed for market researchers and academic survey researchers. Users can view the questions' appearance in the survey as they are built, including video clips, images, and sounds. Each question has a template, which makes questionnaires' deployment timely and easy. The user can also create a library of customized templates. A helpful grid is provided for including a skip logic, which updates automatically as users add or delete questions. Questionnaires can have 200 questions, which can be single or multiple *response*; *rank* order; numerics; and open ended responses; response lists can have as many as 100 *items*. Users can make field disks for interviewing, and *online* help and lucid, compact, clear installation instructions are provided. A new release under development will add more analytical and logic functions.

REVISION DATE: 19980430

20/7/12

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00103989. DOCUMENT TYPE: Review

PRODUCT NAMES: Search 97 (651915); Fulcrum Knowledge Network 2.0
(656917); Excalibur Visual RetrievalWare 6.0 (669539); Dataware NetAnswer
2.0 (601802); BASIS (628638)

TITLE: Searching for true knowledge

AUTHOR: Nerney, Chris

SOURCE: Network World, v14 n24 p42(1) Jun 16, 1997

ISSN: 0887-7661

HOME PAGE: <http://www.nwfusion.com>

RECORD TYPE: Review

REVIEW TYPE: Product Comparison

GRADE: Product Comparison, No Rating

Verity's Search 97, Fulcrum Technologies' Fulcrum Knowledge Network, Excalibur Technologies' Visual RetrievalWare, Dataware Technologies' NetAnswer 2.0, and Information Dimensions' BASIS Automated Search Information System are intranet search engines compared. Search 97 provides agent technology that proactively searches, filters, categorizes, and *electronically* ships information to users. It also offers gateways that permit cross-*database* searching and an intranet spider for indexing data. Knowledge Network provides the Knowledge Map, a folder hierarchy that displays information sources available to users via the corporate intranet. It is made up of software that resides on a World Wide Web server and is accessible through standard Web browsers. Visual RetrievalWare was developed for users who look for data in multimedia environments; it can index and retrieve text, photos, video, audio, and animation using Boolean logic, along with statistical, semantic, and pattern recognition. RetrievalWare 6.0 is for text searching. NetAnswer provides knowledge management technology that provides its own *database*, and when data is found, it is stored in the *database*. NetAnswer 2.0 is a *query* and retrieval system with *relevance* *ranking* and natural language processing. BASIS is a text-retrieval *product* available in UNIX and Windows NT versions for intranets.

REVISION DATE: 20011130

20/7/13

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00100829. DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Novell Inc (850438)

TITLE: A Revolution Rolls over Novell

AUTHOR: Steinke, Steve

SOURCE: LAN Magazine, v12 n3 p50(5) Mar 1997

ISSN: 1069-5621

RECORD TYPE: Review
REVIEW TYPE: Company

Novell, although late to provide *Internet* tools, still has the largest installed base of directory service clients and is also an important developer of messaging and groupware solutions. Novell is also the primary provider of file and print servers. However, Novell's investment profile has suffered extensively from the perception that it has not adapted well to competition from *products* based on Sun Microsystems' Java, object-oriented tools, and ActiveX components. Novell gets more criticism than such companies as Cisco Systems, 3Com, Compaq, or Dell, because only software companies are *evaluated* on their *response* to the demands of *Internet* users. Few of the popular new *Internet* applications are introduced on Novell's platform, although NetWare and other Novell *products* are sufficiently World Wide Web- and *Internet*-enabled. IntranetWare, Novell's latest network operating system (NOS) release, competes in price, but it also provides genuine functional innovation and could become the basis of a short-term solution to Novell's problems. The Novell Web Server bundled with IntranetWare supports remote and local Common Gateway Interface (CGI) for creating dynamic Web pages by running a script that looks up a *database* record. In addition, Novell is committed to developing platforms that emphasize Java application execution.

REVISION DATE: 20020703

20/7/14

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00096736 DOCUMENT TYPE: Review

PRODUCT NAMES: LEVEL5 Quest 2 Windows (600911)

TITLE: Catching Data in Your Web

AUTHOR: Freund, Jim

SOURCE: Computer Shopper, v16 n11 p468(1) Nov 1996

ISSN: 0886-0556

HOME PAGE: <http://www.computershopper.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

Information Builder subsidiary Level Five Research's LEVEL5 Quest 2, an authoring package that creates *databases* for use on the World Wide Web, imports *databases* and automatically adds interesting, useful front ends for Web or intranet use. Comparatively easy to use authoring tools are also provided. Relational *databases* created use fuzzy logic so that Web site visitors can *query* and receive *ranked*, graded results. *Databases* are shown in a grid format with a Target metaphor that allows users to enter search criteria or choose options from a drop-down menu. *Items* entered in Target are ranked according to the relative importance of each (cost ranked over warranty, for example). When the user types in MIN or MAX, the lowest or highest values respectively are shown for that field. Users can do Boolean searching over multiple fields without using obscure command-line entries; *databases* show Grade Icons that represent score values, both as an overall value and for specific fields. Search results are shown in a well-designed table in Hypertext Markup Language (HTML) format that any browser can read. LEVEL5 Quest 2 is priced at the high end, but is a good value for those who publish *databases* on an intranet or need to provide

Internet-based search tools.

REVISION DATE: 20000430

20/7/15

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00082315 DOCUMENT TYPE: Review

PRODUCT NAMES: Call Centers (835013)

TITLE: Taking Care of Your Business

AUTHOR: Staino, Patricia A

SOURCE: Call Center Magazine, v8 n8 p116(10) Aug 1995

ISSN: 1064-5543

HOME PAGE: <http://www.callcentermagazine.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

Successful implementation of telemanagement software (call center software) requires decision making before and during installation. For example, the user has to ask *questions*, *evaluate* the workplace, and be able to keep the system *online*. Telemanagement *products* track and control telecommunications supporting call accounting; facilities management; a relational *database* management system (RDBMS) (which should be compatible with the existing one); networks; reporting tools; and PBX management tools. Implementors may want to choose module-based, integrated *products*, instead of best of breed or other standalone programs; some vendors also provide service bureaus. The RDBMS is a single point of entry that replicates a change on one module to all others. Users should understand the purpose of each module, and choose highly graphical applications, since graphics equates with ease of use for telemanagement applications.

REVISION DATE: 20011030

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t 22/7/all

22/7/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00107554 DOCUMENT TYPE: Review

PRODUCT NAMES: Northern Light (679178)

TITLE: Northern Light Bridges Two Worlds

AUTHOR: O'Leary, Mick

SOURCE: Information Today, v15 n4 p15(3) Apr 1998

ISSN: 8755-6286

HOME PAGE: <http://www.infotoday.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

Northern Light (NL), a search service that allows concurrent searching of the World Wide Web and of a large collection of proprietary content from leading database providers, has some similarities to the Hotbot and AltaVista search engines. NL's search engine has searching and indexing functions generally found only in proprietary command systems. An easy-to-use interface has an uncluttered, logical design. NL is a technically superior product, with a complete and effective Web search engine and a data collection of adequate depth and authority. Enhanced search features imitate skills-based command search methods. However, NL's most revolutionary aspect could be its business model. NL is a for-fee service, and depends upon transaction charges for proprietary content. No ads intrude, and much of the NL package, including Web searching and citation-level retrieval of proprietary data, is free of charge. NL's Web crawler indexes every word of every page, rather than using selective indexing methods used by some search engines. The vendor claims a total of 65 million Web pages indexed, which puts it on a level with Hotbot and AltaVista. Also like Hotbot and AltaVista, NL is a *relevance* engine that *ranks* search results by *relevance* to the search *query*.

REVISION DATE: 20030625

22/7/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00103989 DOCUMENT TYPE: Review

PRODUCT NAMES: Search 97 (651915); Fulcrum Knowledge Network 2.0 (656917); Excalibur Visual RetrievalWare 6.0 (669539); Dataware NetAnswer 2.0 (601802); BASIS (628638)

TITLE: Searching for true knowledge

AUTHOR: Nerney, Chris

SOURCE: Network World, v14 n24 p42(1) Jun 16, 1997

ISSN: 0887-7661

HOME PAGE: <http://www.nwfusion.com>

RECORD TYPE: Review

REVIEW TYPE: Product Comparison

GRADE: Product Comparison, No Rating

Karen Lehman EIC 3600 09-Dec-03

Verity's Search 97, Fulcrum Technologies' Fulcrum Knowledge Network, Excalibur Technologies' Visual RetrievalWare, Dataware Technologies' NetAnswer 2.0, and Information Dimensions' BASIS Automated Search Information System are intranet search engines compared. Search 97 provides agent technology that proactively searches, filters, categorizes, and electronically ships information to users. It also offers gateways that permit cross-database searching and an intranet spider for indexing data. Knowledge Network provides the Knowledge Map, a folder hierarchy that displays information sources available to users via the corporate intranet. It is made up of software that resides on a World Wide Web server and is accessible through standard Web browsers. Visual RetrievalWare was developed for users who look for data in multimedia environments; it can index and retrieve text, photos, video, audio, and animation using Boolean logic, along with statistical, semantic, and pattern recognition. RetrievalWare 6.0 is for text searching. NetAnswer provides knowledge management technology that provides its own database, and when data is found, it is stored in the database. NetAnswer 2.0 is a *query* and retrieval system with *relevance* *ranking* and natural language processing. BASIS is a text-retrieval product available in UNIX and Windows NT versions for intranets.

REVISION DATE: 20011130

22/7/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00099423 DOCUMENT TYPE: Review

PRODUCT NAMES: DR-Link (529044); Dialog Information Services (463981);
TARGET (483664)

TITLE: Testing Natural Language: Comparing DIALOG, TARGET, and DR-LINK
AUTHOR: Feldman, Susan
SOURCE: Online Magazine, v20 n6 p71(8) Nov/Dec 1996
ISSN: 0146-5422
HOMEPAGE: <http://www.onlineinc.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Manning & Napier Information Systems' DR-Link and Knight-Ridder Information Services' DIALOG Information Services and TARGET are information retrieval systems compared. Intelligent text processing systems, including DR-Link, provide the benefits of relevance ranking, but add a layer of language understanding to the searching activity. DR-Link is adept at finding vague concepts, and can expand acronyms accurately; it also interprets geographic areas as both whole and parts that make up the whole. It retrieves related articles that would not be located in a Boolean search because they include the ideas, not the actual words, that were specified in search criteria. Relevance ranking functions and intelligent text processing search engines, or systems based on natural language processing (NLP), are now available. TARGET is a basic relevance ranking system; DIALOG is a standard Boolean system. TARGET was developed by DIALOG to provide an alternative search method and to augment DIALOG's Boolean command-based system. DR-Link is an intelligent text retrieval system based on linguistic principles that performed far better than the others. It provides an English language *query* interface, *relevance* *ranking*, concept matching, synonym

expansion, acronym expansion, disambiguation of terms, proper noun recognition, and identification of noun phrases. Among topics covered are NLP versus Boolean, changing perspectives, and implications.

REVISION DATE: 20011130

22/7/4

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00088451 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet (833029)

TITLE: In the Twinkling of an Eye

AUTHOR: Quint, Barbara

SOURCE: Searcher: Magazine/Database Prof, v4 n2 p4(1) Feb 1996

ISSN: 1070-4795

HOME PAGE: <http://www.infotoday.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

The World Wide Web is truly a revolutionary technology that has changed the worklives of millions of people. Search engines are able to search the entire Web and list dozens of sites, *ranked* by *relevance*, in *response* to a specific *query*. Information professionals now must arm themselves with a whole new battery of weapons, including Internet and Web skills, technical knowledge, and more. The new rule of the age of information is that information services must move data to the user, instead of requiring the user to move to the data.

REVISION DATE: 20001230

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3/7/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00132957 DOCUMENT TYPE: Review

PRODUCT NAMES: WebQoS (065528); Internet Usage Manager (065536)

TITLE: Making the e-commerce customer happy: IT obsesses on B2B customer...

AUTHOR: Pfanner, Edgar

SOURCE: Serverworld, v15 n6 p14(2) Jun 2001

ISSN: 1091-4986

HOME PAGE: <http://www.serverworldmagazine.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

IT administrators are using *products* like Hewlett-Packard's WebQoS and Internet Usage Manager (IUM) to manage increasingly complex infrastructure demands, meeting unpredictable traffic loads and serving a wide range of end-users. Most companies are realizing that customer service is their *most* *important* focus, with end-users wanting quick *responses* to queries. Hewlett-Packard's WebQoS application can help with this problem by prioritizing user requests. Additionally, Hewlett-Packard's Internet Usage Manager (IUM) provides load balancing and billing features. IUM also can help in forecasting future system requirements. Network managers want reliable networks. Administrators can improve network efficiency by establishing service level agreements (SLAs) with technology providers. Also on the management side, administrators must look toward deploying open technologies that improve data access, network reliability, and system performance. In fact, the High Dependability Computing Consortium focuses on improving system reliability. IT administrators also must focus on security issues and on selling infrastructure improvements to financial officers.

REVISION DATE: 20030527

23/7/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00103836 DOCUMENT TYPE: Review

PRODUCT NAMES: ORDBs (838349)

TITLE: Bringing Object/Relational Down to Earth

AUTHOR: Kim, Won

SOURCE: Database Programming & Design, v10 n7 p26(8) Jul 1997

ISSN: 0895-4518

HOME PAGE: <http://www.dbpd.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

The object-relational database (ORDB) market is growing, but is in some confusion as a proliferation of *products* are brought to market. A lot of attention has been given to data type extensibility in ORDBs, and the

measure of a *product*'s support for object/relational modeling and management confuses the issue. A baseline set of requirements may alleviate some of the confusion. A metric for object/relational completeness may be a useful guideline for determining whether any given *product* is really an ORDB. The metric is made up of seven categories, each with capabilities prioritized from *most* to least *important*. Categories include data model, *query* language, mission-critical database services, object-oriented computational model, performance and scalability, database tools, and the system's ability to harness its power. The data model should be defined by the Object Management Group's Core Object Model, which defines the object-oriented modeling concepts of object-oriented programming languages. The data model of an ORDB has to include the notion of a class having attributes, methods, and integrity constraints. In addition, an ORDB should support an ObjectSQL, which is a database language that extends relational SQL, and the corresponding APIs. The SQL extensions are necessary for updating and reading objects that are created by the system's object modeling capabilities.

REVISION DATE: 20020228

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show files
File 610:Business Wire 1999-2003/Dec 09
(c) 2003 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire
File 476:Financial Times Fulltext 1982-2003/Dec 09
(c) 2003 Financial Times Ltd
File 624:McGraw-Hill Publications 1985-2003/Dec 08
(c) 2003 McGraw-Hill Co. Inc
File 634:San Jose Mercury Jun 1985-2003/Dec 08
(c) 2003 San Jose Mercury News
File 20:Dialog Global Reporter 1997-2003/Dec 09
(c) 2003 The Dialog Corp.
? ds

Set	Items	Description
S1	2267012	RANK? OR EVALUAT? OR WEIGH?
S2	5722	(ASSIGN? OR RANK? OR SCORING) (4N) (IMPORTANC? OR RELEVANC? - OR PREFER?)
S3	4645479	ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERN- ET OR DATABASE? OR DATABANK? OR DATA() (BASE? ? OR BANK? ?)
S4	2238100	QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S5	2141771	ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S6	6244174	PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S7	340925	CATALOG?
S8	465341	(GREATEST OR HIGHEST OR PREEMINENT OR MOST) (4N) (RANK? OR S- CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S9	5178300	BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S- HOPPPER? OR CLIENT?
S10	2	(S2(7N) (S4 OR S5)) (2S) S8(2S) S9
S11	8	S8(7N) S4(2S) S7(2S) S9
S12	3	S11 NOT PD=20001016:20031209
S13	2	S8(7N) S5(7N) (QUESTION? OR SURVEY?) (7N) S7
S14	17	S1(3N) (QUESTION? OR SURVEY?) (5N) S3(2S) S7
S15	13	RD (unique items)
S16	7	S15 NOT PD=20001016:20031209
?		

10/3,K/1 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

05912066 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NETSCAPE: Netscape launches next generation Internet search service
M2 PRESSWIRE
June 25, 1999
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 511

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... found that what consumers want most in a directory search service are relevant results. In *response*, Netscape developed a relevancy *ranking* technology that lists the *most* likely selections at the top of a results page. Unlike competing directory services that provide...

10/3,K/2 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.
05883941 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Netscape Launches Next Generation Internet Search Service
PR NEWSWIRE
June 24, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1058

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... found that what consumers want most in a directory search service are relevant results. In *response*, Netscape developed a relevancy *ranking* technology that lists the *most* likely selections at the top of a results page. Unlike competing directory services that provide...
?

12/3,K/1 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00121130 19991015288B0298 (USE FORMAT 7 FOR FULLTEXT)
Titanic Fever Continues as Original Letter Is Auctioned Via Amazon.com
LiveBid Auctions
Business Wire
Friday, October 15, 1999 19:13 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 884

...deadline for
Internet registration is Tuesday, October 19 at 5 p.m. PST. A complete
catalogue of auction items is available on the site.

"The RMS Titanic made an indelible impression...

...are honored to again make history by bringing these rare and treasured
items to our *customers* via the Internet."

"Of this particular letterhead, there are only five other examples
known to...
...well-known as Father Byles," said Joseph Maddalena,
president/owner of Profiles in History. "Without *question*, this letter
is the single *most* *important* Titanic item ever offered for sale."

About Amazon.com, Inc.

Amazon.com, Inc. (Nasdaq:AMZN...

...video, DVD, and computer-game titles. Amazon.com seeks
to be the world's most *customer*-centric company, where people can find
and discover anything they may want to buy online. As part of its
efforts to provide the best shopping experience for *customers*,
Amazon.com provides secure credit-card payment, personalized
recommendations, streamlined ordering through 1-Click technology...

12/3,K/2 (Item 1 from file: 476)
DIALOG(R)File 476:Financial Times Fulltext
(c) 2003 Financial Times Ltd. All rts. reserv.

0010074532 A19991115195-61-FT
COMMENT & ANALYSIS: Dreaming of a web Christmas: E-commerce companies are
spending fortunes to prepare for the annual rush of customers. For many,
the festive season is make-or-break time, writes Andrew
Edgecliffe-Johnson:
ANDREW EDGECLIFFE-JOHNSON
Financial Times, London Ed1 ED, P 26
Monday, November 15, 1999
DOCUMENT TYPE: Features; NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT SECTION HEADING: COMMENT & ANALYSIS
Word Count: 1,409

...expressed by Richard Last, an e-commerce executive with J.C. Penney
department stores, that *customer* service will be all-important:
"Ultimately, this season's winners will be the ones that garner the most
customer loyalty."

Land's End's *catalogue* business startled investors with a profit warning last week, but it illustrates some of the...

...By January, investors will know which of the competitors in this arena have won the *most* *customers*. Just as *important* will be the *question* of whose sites crashed the week before Christmas and whose delivery operations failed to get gifts out on time. Those who fail their new *customers* in the next six weeks may never see them again.

Mr Moog predicts: "In the...

12/3,K/3 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

07770397 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Titanic Fever Continues as Original Letter Is Auctioned Via Amazon.com
LiveBid Auctions**
BUSINESS WIRE
October 15, 1999
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 911

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... well-known as Father Byles," said Joseph Maddalena, president/owner of Profiles in History. "Without *question*, this letter is the single *most* *important* Titanic item ever offered for sale."

About Amazon.com, Inc.
Amazon.com, Inc. (Nasdaq:AMZN...

...video, DVD, and computer-game titles. Amazon.com seeks to be the world's most *customer* -centric company, where people can find and discover anything they may want to buy online. As part of its efforts to provide the best shopping experience for *customers*, Amazon.com provides secure credit-card payment, personalized recommendations, streamlined ordering through 1-Click technology...

?

13/3,K/1 (Item 1 from file: 810)
DIALOG(R)File 810:Business Wire
(c) 1999 Business Wire . All rts. reserv.

0741692 BW0007

PHOTODISC INC: TrendWatch cites PhotoDisc as the No. 1 stock photography provider across all categories of creative professionals for next three years

September 04, 1997

Byline: Business Editors

...stock photography -- whether traditional or royalty-free -- over the next three years.

The creative segments *surveyed* include advertising agencies, graphic designers, corporate design departments, book and magazine publishers, and *catalog* publishers.

In *response* to the *question*, "Which of the following companies do you consider as the *most* *important* to the success of your company for the next three years?" companies of nearly all...

13/3,K/2 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

17528266 (USE FORMAT 7 OR 9 FOR FULLTEXT)

India: Service portal for SMEs

Our Special Correspondent

HINDU

July 02, 2001

JOURNAL CODE: FHIN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 431

... offers unlimited access to participants for a minimum subscription fee, giving them details of the *most* *important* trade leads, commodity pricing, events calendar, industry news, *answers* to *questions*, policy watch and library service (TFSC library *catalogue*).

?

16/3,K/1 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00356995 20000906250B2556 (USE FORMAT 7 FOR FULLTEXT)
FEATURE/Online Shopping Soars in the United States; Convenience, Cost Savings and Selection Drive Online Spending
Business Wire
Wednesday, September 6, 2000 07:12 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 581

Online shoppers generally prefer the Internet over traditional paper
catalog
purchases made via telephone or mail. Fifty-three percent of those who have made a...

...in the purchasing of products and services in the United States. The U.S. is **ranked** first among **online** shoppers in the 27 countries
surveyed across Europe, Asia-Pacific and North America.

According to the International study, 27 percent of...

16/3,K/2 (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00348026 20000822235B3271 (USE FORMAT 7 FOR FULLTEXT)
Euroseek Diversifies Its Portals and Increases Traffic
Business Wire
Tuesday, August 22, 2000 04:07 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 275

Euroseek has now signed new collaboration agreements with:

- Global Market Insite (**on**--**line** market **surveys**)
- Technology **Evaluation** (articles and news in the IT field)
- Europages (Europe's leading directory of companies)
- EuroBusiness Link (**catalogue** of companies for Sweden)
- Bestwin (meeting place for competitions on the Internet)
- Jobline (recruitment site...)

16/3,K/3 (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00347253 20000821234B2499 (USE FORMAT 7 FOR FULLTEXT)
Winstar's Office.com Repeats as No. 1-Ranked Online Business Center by Cahners In-Stat Group; "Office.com is the Industry Visionary and

Trend-Setter for This Market," Says In-Stat

Business Wire

Monday, August 21, 2000 08:25 EDT

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 571

...ultimately achieve our vision of becoming the place businesspeople come to

work when they work ****online****."

Cahners In-Stat Group ****surveyed**** and ****evaluated**** ****Online**** Business Centers based on

the breadth and depth of their current online offerings and expectations...

...report or for more information about Cahners In-Stat services, visit http://www.instat.com/**catalog**/cat-oc.htm.

About Office.com

Office.com(R), A Service From Winstar ([www.office...](http://www.office.com))

16/3,K/4 (Item 4 from file: 610)

DIALOG(R)File 610:Business Wire

(c) 2003 Business Wire. All rts. reserv.

00203276 20000228059B9040 (USE FORMAT 7 FOR FULLTEXT)

DSL Poised to Overthrow Cable in Global Broadband Battle

Business Wire

Monday, February 28, 2000 08:21 EST

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 422

...s research incorporates surveys of businesses to garner IT manager buying and implementation practices, and ****surveys**** of consumers

****evaluating**** provider preference, ****internet**** adoption trends and price sensitivity. Direct interviews with cable and DSL hardware vendors and service...

...Matt Woods at 617/630-2139; mwoods@cahners.com or visit http://www.instat.com/**catalog**/cat-tx.htm#tx0002sp to purchase online.

The

report price is \$2,995 USD.

Cahners...

16/3,K/5 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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12447085 (USE FORMAT 7 OR 9 FOR FULLTEXT)

National Discount Brokers Group Introduces New Corporate Website

PR NEWSWIRE

August 17, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 552

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... and NDB Capital Markets Corporation, formerly Sherwood Securities Corp. National Discount Brokers, which was recently ****ranked**** #1 in the Barron's Best of ****Online**** Brokers ****survey****, on May 31, 2000 had 245,600 customer accounts, with assets of \$9.9 billion...

16/3,K/6 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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05666052 (USE FORMAT 7 OR 9 FOR FULLTEXT)
PR Newswire Southwest Summary, Tuesday, June 8, to 12:00 EDT
PR NEWSWIRE
June 08, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 625

...and Enter Strategic HSTU004 06/08/1999 05:59 r f bc-TX-Top-Gomez-
****Survey**** (DALLAS) Mydiscountbroker.com ****Ranks**** Among Top 15
****Internet**** Brokers in Gomez HSTU013 06/08/1999 06:00 r f
bc-BigHub.com-Morg...

16/3,K/7 (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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04605047 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Network Associates Adopts Emercis Catalog Server for Online Direct Selling and E-Services
BUSINESS WIRE
March 11, 1999
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 459

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... a dynamic end-user experience. We are very pleased with the end-result."

According to ****Internet**** World's September 14th ****survey**** of the top 50 ****Internet**** companies, Network Associates ****ranks**** second in sales among Internet companies. With a monthly reach of nearly 14 million users ...

... site with McAfee VirusScan, mcafee.com is a leader among highly trafficked Web sites.

Emercis ****Catalog**** Server is an enterprise-proven server application that delivers elegant structure and powerful management tools for the data, logic, and presentation of online consumer and business-to-business product ****catalogs****. Flexibility and versatility are achieved by utilizing development standards such as ODBC, COM, Active Server...

... and new online service models. The relationship has provided Emercis with an opportunity to demonstrate ****Catalog**** Server's benefits in a broad commerce-platform role."

Based in Seattle, Emercis Corporation builds...

? show files

File 610:Business Wire 1999-2003/Dec 09

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File 810:Business Wire 1986-1999/Feb 28

Karen Lehman EIC 3600 09-Dec-03